

# Interface

**Bona** 

The magazine for wooden floor manufacturers worldwide

June 2008

Surface treatments  
– important for the future

## Kährs of Sweden chooses Bona

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We look at the worldwide consumer trends **page 8**

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# Interface



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Dear Readers,

This is the time of year when anyone who owns a bathing hut on Falsterbo beach, near Bona's Malmö HQ, starts thinking about giving it a new coat of paint. That's what gave us the idea for this edition's Consumer Trend article on page 8. Why not take a look and find out what's happening in the world of DIY?

As for the parquet floor business, there has been a 10 percent price rise on average over the last year, across the industry as a whole. I'm delighted about this, but there is still some way to go before we can get back to earning decent margins. I can't help thinking that our products need bolder ambassadors.

Surely, there is no better kind of floor than a wooden one? As consumers in countries like Austria, Switzerland, and Sweden have known for centuries, wood offers a unique combination of attributes: durability, warmth, hygiene, practicality and natural beauty. The message has reached many other countries – even places where there is no tradition of building with wood – and today wood flooring has an approximate market share of 6 percent globally. I am sure that with good and clear communication, de-

signed to address consumer concerns directly, that figure would rise further.

Giving consumers an easy way to compare the costs between different kinds of floors – one which takes the whole life-cycle of the floor into account – would, I'm convinced, be an eye-opener for many. Wooden floors are a good long term investment. They're less expensive than consumers might think, and they stay in excellent shape for many years.

FEP, the European Federation of the Parquet Industry, has been communicating this message with its excellent Real Wood campaign, but it will take a concerted effort from us all to reach end-consumers worldwide. I urge you to consider what more you could do to help bring your customers' perceptions of wooden flooring into line with reality.

Feel free as always, to send me your comments and reflections on this column.

**Paul Spångberg**  
Vice President and Director Division  
Industrial Coating

Bona's mission:

*"To bring out the best in wooden floors"*

[www.bona.com](http://www.bona.com)

*Bona is a global company. We're active in more than 50 countries all over the world and have subsidiaries in 18 countries in Europe, North America, Latin America and Asia Pacific. We have production facilities in Sweden, Germany, USA and China.*

*We are specialists in supplying all the products necessary for the installation, maintenance and renovation of wooden floors. In fact, we supply just about everything except the wood itself. Our complete system of products includes coatings, UV finishes, sanding machines, abrasives, adhesives and maintenance products. They meet the needs of contractors, producers of pre-finished wooden floors, architects, specifiers and homeowners. We create all our products to work perfectly with each other to bring out the best in wooden floors. From production and installation to maintenance and renovation – we've got it covered.*

High environmental standards

# Product safety that's ahead of its time

Thanks to a long tradition of producing environmentally adapted products for wooden floors, Bona had no trouble passing Skanska's rigorous environmental audit for its part in building Volvo Trucks' new offices in Gothenburg, Sweden.

Skanska is the turnkey contractor for the whole building, while Golvet Göteborg AB is responsible for laying the oak floor. For Bona, this is a huge order for the surface treatment of 7,637 m<sup>2</sup> of floors. The contract involves supplying everything from adhesives and sand paper to finish. The oak floor is secured to the substrate using Bona's R850, silane based adhesive, completely filled with Pacific Filler, painted with Bona Parquet Décor Natural and finished with Bona Prime Intense and Bona Traffic.

"Both the supplier of the wooden floor and the contractor recommended using Bona's products for this project. That's an excellent testimonial for our company and our products," says Hans Jonsson, sales representative for Bona in western Sweden.

## Forward thinking

As early as in the 1970s, Bona was the first company to supply water-borne finishes for indoor and outdoor use. The company was certified to the ISO14001 standard in 2001. So Skanska's exacting environmental criteria were no problem for Bona's NMP free finishes.

NMP, which stands for N-methyl-2-pyrrolidone, can cause damage to the devel-



Surface treatments for fashionable interiors

oping foetus. NMP is not yet classified as toxic to reproduction under legislative directives, but the European Union is soon to take a decision about it. Skanska, which has been setting standards for the use of chemicals in building for a whole decade, already classifies NMP as toxic to reproduction in its environmental policy.

"Skanska has a database in which we compile information about chemicals and their impact on the environment and health. In 2005, we adopted Basta's chemical standard. This is a joint venture between the major Swedish construction companies, Sveriges Byggindustrier (the Swedish Construction Federation) and IVL Svenska Miljöinstitutet (Swedish Environmental Institute)," says Alma

Bokenstrand, Environmental Coordinator for Skanska Sweden's environmental affairs team. "NMP has properties that we do not wish to incorporate into our buildings."

Bona's Environmental Manager, Arne Wallin, shares Skanska's high standards: "We maintain a constant focus on improving the health and environmental performance of our products to be sure that our customers can feel confident about and comfortable with them." ■

### About Skanska

Skanska is one of the world's ten largest construction companies. It is a Fortune 500 company and a member of UN Global Compact. The company was founded in 1887. Its first international operations began in 1897.

The firm currently has 56,000 employees in Europe, the US and Latin America. Skanska is headquartered in Stockholm, Sweden.

### About Volvo Trucks

Volvo Trucks is a Swedish truck manufacturer, owned by Volvo. It is the world's second largest heavy duty truck brand. Founded in 1927, in 2006 Volvo Trucks employed about 35,000 people around the world.

With global headquarters in Gothenburg, Sweden, Volvo manufactures its trucks in 17 countries.



This symbol printed on the packaging indicates that the product is NMP free

Hard work and fun:

# Kerstin Lindell's recipe for success



Kerstin Lindell – President and CEO  
of Bona since 2006

One year after joining Bona as Vice President, Kerstin Lindell was asked to step in as President and CEO. How has her first year been, and what does Kerstin bring to the job in terms of business experience, management philosophy and future plans?

She has a Master degree in chemical engineering, a PhD in polymer chemistry, a Master in business administration and an impressive track record in the industrial finishes industry. In fact, Kerstin's qualifications fit so perfectly with her new role at Bona, that one would be forgiven for thinking she had it all planned from the start. However, she claims this is not the case: "I just did what I enjoyed doing and one thing led to another."

Back in 2005, during an eight year stint as development manager for Akzo Nobel's industrial wood coatings division, Kerstin

was beginning to think about changing jobs, though not actively looking. She explains, "I felt it was time to do something new. However, my two children Rebecka and Alex were really happy both at school and at home, so I wanted to continue living in the same area."

## First contact with Bona

When Kerstin got a phone call from Bona suggesting that she apply for the job of Vice President, the idea sounded appealing. Her background matched Bona's requirements, she liked the idea of working for a family-owned company, and as Kerstin says herself, "The job sounded like a

nice challenge." The fact that Bona's HQ was only a ten minute drive from home came as an added bonus.

Kerstin joined the company as Vice President in February 2006. However, after a relatively calm start, 2006 turned out to be a very hectic year for Bona and ended with Kerstin being offered the position of president and CEO. Why her, after such a short time with the company? She ventures, "I think having a combination of a solid technical background with rigorous business training and relevant industry experience was perceived as good for Bona. The combination is not that common."

## International style

Having worked for international companies throughout her career, Kerstin is no stranger to the international business environment. Experiencing different management styles has been especially interesting for her, "At Akzo Nobel, I had bosses from Holland, Spain, the US, Sweden, Denmark and England. They all had different ways of approaching business, which allowed me to learn a lot."

How would Kerstin describe her own management style? "I guess I'm more pragmatic and direct than the average Swede. What's more, it's important to have an open atmosphere and to find constructive ways of working together. I believe a sense of humour is important too, otherwise office life would become boring."

Kerstin does believe in setting ambitious targets for the business "You have to set your sights high, even if they seem unrealistic at first. I tend to put things 'out there'. Although people may react negatively at first, they gradually get acquainted with the new vision and start to feel comfortable with it."

What are Kerstin's plans for Bona? "I take a holistic view of the business. We are only as strong as our weakest link, so during my first year as CEO, I have been paying attention to each link in turn. I want all employees to understand the unique and vital role they play in the company's success."

Kerstin's priorities for the coming year are achieving profitable growth for a sustainable business; strengthening Bona's Lifetime support offering; continuing with new innovations. And last but by no means least, developing a good company culture in which everyone works hard... and has fun too! ■

Surface treatments and a meeting of minds

# Kährs chooses Bona as new supplier

Back in 2006, world-leading producer of wooden floors, Kährs saw the need to find an additional supplier of surface treatments. After meeting several companies and carrying out numerous production tests, Kährs has signed a deal with Bona. We interviewed the company's Purchasing Manager, Fredrik Gustavson to get the inside story.



Kähr's headquarters



Fredrik Gustavson

Fredrik Gustavson is responsible for the purchase of non-wood products for Kährs, which includes adhesives and finishes, as well as production equipment and spare parts. Roughly two years ago, realising how important surface treatments would be for the future of the business, Kährs set an ambition to become the world's best parquet producer in this respect.

In order to achieve this ambition, Fredrik and his colleagues felt it would be necessary to work with more than one supplier. "In this competitive business, it's important for us to have access to different suppliers, not only for cost and quality reasons, but also to get different ideas and opinions," explains Fredrik. Bona was among those considered as a potential new supplier.

## Test project with Bona

The first step involving Bona was a briefing meeting with representatives from Kährs in which they discussed the development of a new surface treatment which would lead to Kährs' desired end result: a floor that looks as natural as possible. Bona then took some untreated Kährs parquet floors back home to Malmö to test with a new formula in its pilot plant. When Bona was happy with the results, Kährs tried out Bona's new treatment system in its own production facilities.

The initial results were positive. "We could see that Bona's system worked

well," says Fredrik, "but we still needed a longer production run to be sure." Six months of production tests satisfied Kährs that the new treatment was good to go. In parallel, the company's marketing department ran consumer tests which confirmed that the new surface treatments not only worked properly but also appealed to the end users. Kährs then felt confident enough to sign Bona up as its new official supplier of surface treatments.

## Why Bona?

According to Fredrik, no single factor was responsible for the decision. "Kährs was looking for a combination of qualities in its new supplier. While quality and price were both naturally central issues, the people were important too. Our Bona contacts proved themselves to be knowledgeable, thorough and easy to work with. Bona is dedicated to the flooring business, just like we are at Kährs!"

Fredrik sees a bright future for the business. "Parquet floors still have a relatively small market share, which means there's huge potential for development. We're already selling well in Europe and North America where the Scandinavian touch of Kährs flooring is really appreciated. And now other major markets are opening up, such as China, India and Russia." Besides geographical expansion, consumers are becoming more and more environmentally conscious, and provided the wood comes from

sustainable sources (which Kährs naturally does) a wooden floor – thanks to its long lasting natural beauty – is an excellent choice.

Does Kährs have any new products in the pipeline? "We plan to branch out into more stained floors and to increase production of one strip boards, but we will continue to manufacture our popular core range at the same time" Fredrik explains. "We want to appeal to a broad target group. That means producing a range of floors in different styles and at different price levels. Having a wider range of surface treatment products will help us meet the markets' many and varied requirements. At the same time, it enables us to use the raw materials more effectively, so it's good news for the environment too." ■



Wherever you want to be  
we'll help you get there



Where would you like to see your wooden floors? Maybe Malmö's western harbour isn't on your new business list just yet, but why not exercise a little imagination? You might be surprised by how easily dreams translate into reality.

Bona has UV coatings that have been specially developed for damage resistance, making your wooden floors suitable even for heavy traffic areas. Start by figuring out where you want to be... then contact Bona to find out how we can help you get there.

**Bona** ®

Consumer trend

# DIY – a paradox of modern times



DIY is becoming more of a hobby than an economic necessity

Before the industrial revolution everyone except the very wealthy had to Do It Themselves because mass production had not yet brought consumer goods to mass markets. Furniture, household goods, clothes, kitchen implements, toys, tools and so on were made by craftsmen and carefully maintained and repaired, year after year. Meanwhile ordinary people made what they could for themselves – a knitted sweater, a doll's house, a bench, a box or a shed.

It was different for the finer folk. If you could afford the craftsmen, artisans, labourers, maids, cooks, and other sources of help, you most certainly did.

## DIY with a difference

Fast forward to this glittering age of automatic podcast downloads, MySpace profiles, Amazon.com, and gadget-filled kitchens. Labour-saving devices

abound, and, ironically, they go hand-in-hand with more and more DIY!

But it's DIY with a difference. Modern affluence means that human services are becoming increasingly expensive compared to automated ones. Where a prosperous household might have been able to afford "home help" a hundred years ago, the cost would be exorbitant today. The same is not true of machines. To save money, but also for fun and because the sacrifice of time is not extreme, more and more people in the industrialised world are turning to DIY. In the USA, for example, the home-improvements industry has grown by more than a third to \$185 billion over the past ten years.

## New role models

Your DIY role model used to be a handy parent, an uncle, or neighbour who could show you his or her own tricks and short cuts. Today, increased geographic mobility means you might not have such mentors at hand. But, in their place are numerous TV shows about decorating, building, gardening, and more. From the BBC's pioneering Changing Rooms to America's long-running This Old House and today's more radical Extreme Makeover: Home Edition, the airwaves are packed with ideas and instructions about home repair, decorating, crafts, gardening, landscaping and similar.

## Nice toys!

A circular saw or an electric planer used to be a heavy, gray, functional sort of thing you bought at a hardware store and stored in an ordinary metal box under your workbench. Now, global manufacturers offer sleek, brightly colored, ergonomically styled power tools of all kinds. They come in sporty duffel bags or high-tech foam-injected carbon fiber cases. And they might even include futuristic lamps powered by rechargeable batteries. Who can resist? But seriously, convenient and light power tools (with longer lasting batteries) have expanded the capacity of the ordinary home owner to take on more complex projects.

## New things to build

Now for some definitions. First there's DIY and then there's assisted DIY. The former is the older category we all know about: the home projects and repair jobs, the wallpaper and the 'antiqued' furniture. A newer phenomenon is the retail systems that actually make consumers part of the manufacturing process. For example, at Build-a-Bear Workshops, now stretching around the world from Sweden to Taiwan, delighted children can combine stuffed animal bodies with clothes and accessories to make unique toys that only they possess. (With unique names and red plastic hearts in their chest cavities).

There are similar activities for adults. At the flagship stores of Yankee Candle, America's nationwide chain, a visitor can dip his or her own candles. And it has long been possible to select the frame and parts of pushbikes, so that a customised bike can be sent to you directly from a factory. Computers with high-quality graphics and simple CAD programs have made all this possible. Just see how the design of kitchens and bathrooms has migrated to digital media at stores like Britain's B&Q. What else might lie ahead?

## Create your own storage

Storage units, systems and strategies are proliferating. From IKEA to Wal-Mart to Sweden's Ordning & Reda (now in a dozen countries), the options for more rational and stylish storage abound.

Websites like [www.clutterfreeforever.com](http://www.clutterfreeforever.com) and [www.clutterworkshop.com](http://www.clutterworkshop.com) offer advice, training and products for those of us who are still trying to figure out how to keep our dining room tables debris free, our cupboards navigable, and shoes and boots on racks instead of on the floor. Never mind the real DIY! Apparently fewer than half of Americans feel that their storage areas are well organised. ACE Hardware says that two out of three (63%) expect to reorganize storage areas in the next six months. Nearly three quarters (72%) say they will research how to do it or ask for help when unsure about a home project or repair. DIY isn't something you just plunge into blindly anymore! It takes planning and expertise.

### Sisters are DIY-ing!

Women have always done more than their fair share of DIY. But the enormous proliferation of hand and power tools, the spread of knowledge via books and the Web, the "info-taining" DIY TV shows, and the growth of retail chains that support DIY are all factors that are leading more women to tackle DIY jobs traditionally done by men. It's clear that DIY is no longer purely the man's domain.

It has been estimated that women drive 75% of the home improvement purchasing decisions in a household. According to the ACE Hardware chain in the USA, 70% of those surveyed say that the woman of the house assumes some (44%) or all (26%) of the responsibility for making up and managing the household DIY "to do" list.

### So, what's the trend?

While it's impossible to generalize too broadly, one thing's for certain: the narrow definition of DIY is changing. Nowadays you have many more options to choose from than simply Doing It Yourself, buying readymade goods or hiring services. You have a whole spectrum of options in between. Think of untreated wooden furniture that you assemble at home, or playhouse building kits which require you to be handy with a hammer, nails and paintbrush (simply not a saw). You can choose to do all of the job yourself, most of it, just the finishing touches, or none at all. And unlike in the pre-industrial era, which option you choose will depend on much more than wealth alone. ■



Home improvements are a female domain

## Cleaning wooden floors is simple – with Bona's new Starter Kit

Wooden floors are a simple, good looking and practical choice for all kinds of private and commercial interiors. Thanks to Bona's Wood Floor Cleaning Kits, this is even more true today than ever!

Containing a mop, an exchangeable cleaning pad and a one litre bottle of cleaning fluid, the new Bona Wood Floor Cleaning Kit has everything users need to clean their wooden floor, all in one box. Just spray the cleaning fluid, undiluted, onto the floor and wipe it away with the mop. It's that simple.

According to Product Manager at Bona's Floor Care Division, Marie Shore, one of the main problems consumers have with wooden floors is that they aren't sure how to take care of them. She explains, "Most people know it's not a good

idea to use water on wood as that can damage the floor. Yet in the absence of an obvious alternative, they still resort to the old-fashioned mop-and-bucket method."

By producing these simple Bona Wood Floor Cleaning Kits, and making them available alongside other cleaning products in the supermarket or hardware store, Bona is giving end consumers a clear message: taking care of a wooden floor doesn't have to be that hard!

Marie continues, "Now anyone with a wooden floor can feel confident about cleaning it correctly. This is just one practical example of Bona's Lifetime Support in action. Our goal is to answer all the consumers' questions related to cleaning and maintenance, by providing this kind of easy-to-use products and making them easy to purchase."

The Bona Wood Floor Cleaning Kits can also be ordered on-line. Go to [www.bona.com](http://www.bona.com) and select "Bona shops". ■



The easy answer to floor cleaning

Trade fair report

# Domotex report

In January, Bona attended the Domotex trade fair in Hannover, Germany. It proved, as always, to be a great opportunity for meeting our partners as well as reinforcing relationships with existing customers and establishing contacts with new ones.

The hero of the Bona stand this year was our recently developed floor treatment, Bona Naturale. As you may have read in the last issue of Interface, Bona Naturale is a completely natural-looking UV-treatment system for wooden parquet floors. Practically invisible, it does the job that nature alone cannot do: that is, to provide wear resistance, scratch resistance, chemical resistance and adhesion to wood. The oak floor at Bona's stand was treated with Bona Naturale, making it a natural (no pun intended) talking point with customers we met at the fair.

### Spot repair demonstrations

We also exhibited our new spot repair product for Bona Naturale, which is now globally available. Bona Naturale Repair Kit makes it possible to do spot repairs on floors for the first time, and is the latest addition to Bona's Lifetime Support program (see page 12).

### Lifetime Support

Through Lifetime Support, we aim to provide a complete range of products



Partners and customers assemble at the Bona stand

and services to keep your floors healthy and good looking throughout their entire lifetime. You can find out more about the whole system on [www.bona.com](http://www.bona.com). If we didn't meet in Hannover, or didn't have the chance to talk, please don't hesitate to get in contact now. You know where to find us! ■



Lifetime Support cleaning and maintenance products on display

## Look out for Bona's e-newsletter!

Besides bringing you all the latest news about floor treatment products, industry trends and behind-the-scenes stories, we invite you take part in a dialogue with Bona.

- What's happening in your area?
- Do you have any interesting news to share?
- Got a message for your colleagues in the parquet business?

We want to hear all about it! Our e-newsletter will be released three times a year to complement the spring and autumn issues of Interface. If you would

like to add yourself or a colleague to our mailing list just drop a mail to: [elisabeth.martensson@bona.com](mailto:elisabeth.martensson@bona.com)

Bringing the business home

# A new style of Polish business

The story of Baltic Wood is an inspiring one. It's about two brothers who left communist Poland in the 1980s and came back ten years later to establish their own wooden floor and furniture manufacturing operation.

The parent company is called Nowy Styl (New Style) and it has proved to be one of the most dynamic and robust Polish enterprises to emerge in Eastern Europe in recent years. Baltic Wood, established in 1999, is a fully owned subsidiary of the Nowy Styl Group and one of the fastest growing producers of natural timber parquet floorboards.

## Bringing ideas and capital back to Poland

At the beginning of the 1990s one of Nowy Styl's founders, Adam Krzanowski, emigrated to the USA where he got a job with a small firm that produced restaurant chairs. Later, when political changes allowed for the development of free market enterprises in Poland, he convinced his American employer to invest in a similar firm in Krosno near Krakow in Poland. His brother Jerzy joined him as partner and the two became entrepreneurs in their own right... and in their home country.

## Hi-tech production plant

Baltic Floor® is the brand name used for Baltic Wood's timber panel parquet. Production takes place in a hi-tech plant with an annual capacity of approximately 2,500,000 m<sup>2</sup>. The decision to employ the latest and best technology when building its production facilities was a conscious one. It was partly in order to guarantee the quality of its product, but also, explains Managing Director Janusz Zajdel, "At that time, Western Europeans thought Polish products were cheap and poor quality. We had to work doubly hard to convince our customers that our product was in fact good quality and would continue to be so." It helped to bring customers to the factory. Janusz remembers doing so on several occasions: "The motorway ended about 20 kilometres outside Krakow, and the road became narrower and rougher all the way

to Krosno. The smiles on our visitors' faces faded as they began to wonder where on earth they were being taken. You can imagine what a surprise it was when we eventually rolled up at a super-sophisticated production factory. Not quite what they had expected."

## Winning customer confidence

The process of changing perceptions about Polish products has been a long one. However, Baltic Wood has elevated its image and reputation year on year, complying with the highest industry standards and acquiring both ISO and FSC certification. Poland's entry into the European Union in 2004 also made things easier since it increased trust in Polish products and reduced the bureaucracy involved in exporting to other EU countries.

## Panel parquet range

Panel parquet Baltic Floor® is a modern three-layer wood floor, recommended for installation in residential interiors as well as public buildings. The three-layer construction of the panels guarantees their elasticity, whereas the external layer is covered with quality wood and sets the floor's unique structure and colour. Baltic Floor® is produced in two versions: Full Plank and Three Row Slats. Different kinds of surface coatings, including varnish, colouring stain or oil paint, enhance the natural beauty of the parquet. Customers can choose between the traditional (glued) system of joining and the modern, glueless assembly system Baltic LOC. The range currently includes sixty different varieties of floors, using raw materials from domestic suppliers as well as imported materials from Slovakia, Ukraine, Romania and Czech Republic. Thanks to cooperation with several other European companies, Baltic Wood is now also importing exotic American and Canadian timber. 80% of the floors are exported; the remaining



Krakow's beautiful historic centre



Adam Krzanowski



Jerzy Krzanowski

20% sold on the domestic market.

## What about the future?

Janusz explains, "Baltic Wood has lots of new products in the pipeline. We're currently focusing on new designs, colours and surface treatments for use in both classic and modern interiors. The wide range of Baltic Floor® styles allows us to satisfy a really broad range of tastes and customer expectations. At the same time as we're working hard and fulfill customer orders, we're also thinking ahead and planning for the future." ■

Invisible spot repairs

# Another all time first from Bona!



Making the scratch on your parquet floor 'vanish'

Thanks to our new repair kit, you can carry out spot repairs on your Bona Naturale floors and they'll look as good as new.

Bona Naturale is the recently developed floor treatment from Bona that protects the natural beauty of your wooden floor without changing its appearance. Compared to traditional treatments like oil or wax, floors treated with Bona Naturale require very little maintenance. The treatment system prepares your wooden floors to take all the normal knocks thrown by everyday life. But what happens if you are unlucky enough to get a serious scratch? It's important to be able to repair the floor without ruining its smooth, high quality appearance.

We recently launched the Bona Naturale Repair Kit for exactly this purpose. And it's so good, that after a section of scratched floor has been repaired, you can't even see where it was! This has never been possible before, and according to Bona project manager Olle Carlgren, "People are a bit skeptical until they see the result for themselves." Thanks to Bona Naturale's extremely matt appearance, the repaired surface looks as good as new. Even the wood's natural colour is retained."

#### What's in the kit?

We've put all the necessary items together into a neat little box to make the repair job as quick and easy as possible for all kinds of customers, from end consumers to professionals: two bottles of Bona Naturale treatment products, two small brushes, two pieces of sand paper, and a roll of masking tape.

#### Step by step

- Begin by shaking both bottles to make sure the contents are properly blended
- Sand to remove sharp edges and then clean the scratched area of the floor
- Apply Bona Naturale Base to the sanded area, then wait 2 hours
- Sand the whole section of the floor (i.e. one block, plank or strip) and clean thoroughly
- Mask off the section using the tape provided
- Apply Bona Naturale Top to the whole section
- Remove the masking tape immediately and leave it to dry for at least 24 hours

Ask for Bona Naturale Repair Kits at your wood floor dealer, or buy on-line at [www.bona.com/repair](http://www.bona.com/repair)



Everything you need in one handy box!

## Contact us today

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[www.bona.com](http://www.bona.com) under the section Parquet Producers

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